

General Terms and Conditions of Participation

ECM27 – European Capitals Meeting 2027

Organiser: Junior Chamber International Bern

Address: P.O. Box, 3000 Bern

Email: ecm27@jci-bern.ch



1. Scope

These General Terms and Conditions of Participation apply to registration for and participation in ECM27 – European Capitals Meeting 2027 and involved activities around that event, which will take place in Bern from 10 to 13 June 2027.

By purchasing a ticket, the purchaser accepts these Terms and Conditions. The General Terms and Conditions of Eventfrog also apply to the use of the ticketing platform.

2. Organiser and Contractual Relationship

The organiser of ECM27 is:

Junior Chamber International Bern

Eventfrog provides the ticketing platform and payment processing. The contract for participation in ECM27 is concluded between the participant or purchaser and the organiser.

3. Registration and Ticket

Registration is binding once the order has been completed via Eventfrog and the required payment has been confirmed.

The ticket entitles the holder to participate in the services and programme items expressly listed for the ticket category booked. Services not expressly listed are not included in the ticket price.

The ticket must be presented digitally or in printed form at check-in. For personalised tickets, the organiser may request proof of identity or membership.

4. Provisional Programme and Changes to the Programme

The programme published on the event website, on Eventfrog or through other communication channels reflects the current planning status. The announced programme items, speakers, activities, times, meeting points and venues have not yet been definitively confirmed.

The organiser is entitled to amend the programme for organisational, operational, safety-related or other objective reasons. In particular, programme items may:

- be rescheduled,

- take place in a different order,
- be moved to another venue,
- be adapted or shortened in content,
- be replaced by equivalent offerings,
- or be cancelled.

The organiser will endeavour to preserve the overall character and essential scope of ECM27. Participants will be informed of material changes via the email address provided with the order and/or through the event website.

Minor changes to the programme do not give rise to any entitlement to a refund. Statutory rights in the event of a material change to the overall character or essential scope of the event remain reserved.

5. Prices and Payment Terms

The ticket prices listed on Eventfrog at the time of ordering apply. Prices are stated in Swiss francs and include statutory VAT. The available payment methods and any fees will be displayed during the ordering process.

Travel, accommodation and other personal expenses are included only if this is expressly stated for the respective ticket category.

6. Ticket Categories and Included Services

The services included depend on the ticket category booked. In particular, the categories may differ with regard to the following services:

- participation on individual days or throughout ECM27,
- meals and beverages,
- gala evening,
- BBQ,
- farewell lunch,
- excursions, guided tours and admission fees,
- transfers or public transport.

The description of the ticket category at the time of purchase forms part of the contract.

7. Transfer and Resale

Tickets may be transferred to another person only with the organiser's consent.

Any requested name change must be submitted to the contact email address no later than 10 May 2027. The organiser may charge a processing fee of CHF 20.

Commercial resale and resale above the original ticket price are not permitted.

8. Cancellation by Participants

The purchase of a ticket is binding. Cancellation, return or refund due to inability to attend, illness, a change of plans, late arrival or other personal reasons are excluded.

The organiser reserves the right, at its sole discretion and without establishing any contractual entitlement on the part of the purchaser, to allow a cancellation in the event of an accidental booking error. Booking errors include, in particular:

- an accidental duplicate booking,
- a ticket category selected in error,
- an obviously incorrect number of tickets entered.

Notice of withdrawal must be submitted in writing to the contact email address within seven calendar days of receipt of the order confirmation and no later than before the event begins. The order number and the reason for the booking error must be stated.

A subsequent inability to attend, a change in personal plans or the decision not to attend the event does not constitute a booking error.

Once the withdrawal has been accepted, the ticket concerned becomes invalid. The ticket price paid will be refunded via the original payment method. Payment or platform fees already incurred and non-refundable may be deducted insofar as this is legally permissible and was transparently disclosed at the time of booking.

Any further mandatory statutory rights and the provisions applicable in the event of cancellation or a material change to the event remain reserved.

9. Cancellation or Postponement by the Organiser

If ECM27 must be cancelled in its entirety, the organiser will inform the participants as soon as possible.

In the event of complete cancellation, the ticket price paid will be fully refunded. Personal expenses already incurred, in particular travel, hotel or visa costs, will not be reimbursed insofar as this is legally permissible.

In the event of postponement, the ticket will generally remain valid. If the participant is unable to attend on the new date, the refund terms communicated by the organiser for this situation will apply.

Mandatory statutory rights remain reserved.

10. Force Majeure

If the event cannot be held, or can be held only to a limited extent, due to force majeure or other circumstances beyond the organiser's control, it may be cancelled, postponed or amended.

Such circumstances include, in particular, official orders, natural events, severe weather, epidemics, major disruption to public transport, security risks or the unforeseeable failure of essential infrastructure.

The organiser will inform participants of the consequences and any refunds as soon as the situation can be assessed.

11. Admission and Conduct

Participants undertake to follow the instructions of the organising team, venue staff and those responsible for safety.

Persons who endanger, substantially disrupt or harass others, or who breach the JCI Code of Conduct or applicable law, may be excluded from individual programme items or from the entire event.

In the event of a justified exclusion based on the conduct of the participant, or where the organiser had reasonable grounds to consider such exclusion justified, the participant shall generally have no entitlement to a refund.

12. Health and Outdoor Activities

Individual programme items may include walks, excursions or other outdoor activities. Participants are responsible for assessing their own health and fitness and for bringing suitable clothing and equipment.

Health restrictions, allergies or required assistance must be communicated to the organiser in good time. The organiser cannot guarantee that all individual requirements can be met but will endeavour to find reasonable solutions.

13. Catering and Allergies

Vegetarian, vegan or allergy-related requirements must be stated in full when ordering the ticket.

The organiser will pass this information on to the relevant catering partners. Despite careful planning, completely allergen-free preparation or surroundings cannot be guaranteed in cases of severe allergies. Affected persons are required to take the necessary precautions on their own responsibility.

14. Photography and Video Recordings

Photographs and video recordings may be made during ECM27 for the purpose of documenting and communicating the event.

By registering for and participating in ECM27, participants consent to the taking, recording, reproduction, publication and promotional use of photographs and video recordings in which they may be identifiable, including close-up images or recordings in which an individual participant is clearly recognisable and is the principal subject.

Such material may be used by the organiser for event-related communications, documentation, public relations, marketing and promotional purposes, including on websites, social media, digital channels and printed materials, without additional remuneration.

Participants who do not consent to such use must notify the organiser in writing via the designated contact email address prior to the start of the event. In the absence of such prior written objection, the organiser may rely on the participant's consent to the extent permitted by applicable law.

Any withdrawal of consent shall apply only to future use and shall not affect the lawfulness of any use made prior to the withdrawal. Mandatory rights under applicable law remain unaffected.

15. Data Protection

Personal data is processed for registration, payment processing, organisation, communication and the delivery of ECM27.

Special information such as allergies, dietary requirements or assistance needs will be used only insofar as this is necessary for the organisation and safe delivery of the event. For this purpose, it may be shared with directly involved service providers such as catering or event partners.

In addition, the organiser's privacy policy on the website and Eventfrog's data protection provisions apply.

16. Liability

Participation in ECM27 and all associated programme items is undertaken, as a general principle, at the participant's own responsibility and risk.

Participants are, in particular, responsible for:

- assessing their health and physical fitness for the respective activities;
- following the instructions of the organising team, those responsible for safety and the service providers involved;
- communicating health restrictions, allergies and special assistance needs fully and in good time;
- possessing the required travel, residence and identity documents;
- supervising their personal belongings;

- ensuring that they have adequate personal insurance cover.

Participants are specifically advised to arrange adequate health, accident, personal liability and travel insurance themselves. The organiser does not provide individual insurance for participants unless this has been expressly confirmed in writing.

To the extent permitted by law, the organiser accepts no liability for loss, damage or costs arising from:

- the conduct or fault of the participant;
- failure to comply with instructions or safety regulations;
- health complaints or insufficient physical fitness;
- typical and recognisable risks associated with excursions, walks, outdoor activities or demonstrations;
- weather conditions or natural events;
- loss, theft of or damage to personal belongings;
- delayed or cancelled private travel to or from the event;
- missed connections, additional overnight stays or other personal travel expenses;
- services provided by independent third parties, in particular hotels, transport companies or individually booked travel providers;
- permitted changes to the programme, times or venues in accordance with these Terms and Conditions.

The participant is liable for any loss or damage that they intentionally or negligently cause to the organiser, other participants, venues or third parties.

Liability for indirect loss, consequential loss or loss of benefits is excluded.

17. Communication

Notices will be sent to the email address provided with the order. Purchasers and participants are responsible for providing a correct email address and for checking their spam folder.

Current information will also be published at <https://ecm27.jci-bern.ch/>.

18. Amendments to these Terms and Conditions

Where required for objective reasons and reasonable for participants, the organiser may amend these Terms and Conditions before the event and inform the participants promptly.

Material amendments will be communicated to persons who have already registered. Rights already acquired will not be unreasonably restricted as a result.

19. Governing Law and Place of Jurisdiction

Swiss law applies.

The place of jurisdiction is Bern, Switzerland, unless mandatory statutory places of jurisdiction provide otherwise.