

General Terms & Conditions

1. Acceptance of Terms

The following terms and conditions apply to all tickets purchased from Momentum Shift GmbH, Leuengasse 9, 8141 Uitikon-Waldegg (hereinafter "Organizer") for the Product Management Festival (hereinafter "Event").or.

2. Application

These terms and conditions replace all previous terms and conditions for the Event. The Organizer may update these terms and conditions for legal or regulatory reasons, or to reflect changes in our services or business practice

3. Tickets Refunds / Cancellation and Relocation/Reschedule of the Event

Purchased Tickets are excluded from refunds or exchanges. This shall also apply to sickness, non-attendance or other reasons. Ticket refunds shall only take place in the event of cancellation or an unreasonable relocation/rescheduling of the Event. A relocation/rescheduling shall be considered unreasonable if the new location or date puts the attendee in an unreasonable position with respect to their legitimate interests. This shall not apply, however, if the Event is canceled or relocated/rescheduled due to Force Majeure (see §5 for more).

The Organizer shall immediately announce a cancellation or relocation/rescheduling of the Event on its website. In the event of a cancellation or an unreasonable relocation/rescheduling, the Organizer shall reimburse the amount of the ticket price. The announcement of exhibitors, speakers and activities are non-binding and may be changed at any time by the Organizer.

4. Transfer and Forfeiture of Tickets

Tickets are issued on an individual basis and are not transferable.

5. Force Majeure

Should the event be canceled or forced to be relocated/rescheduled due to events beyond the control of the Organizer, such as Force Majeure and other similar circumstances, e.g. national mourning, extreme weather conditions, health restrictions, strike or war, the Organizer shall not be liable for the resulting losses or damage. There shall be no ticket refunds in such instances.

6. Event Admission

Attendees must present a valid ticket when entering the event. As tickets are issued individually, attendees may be asked to identify themselves with officially issued identification. Upon admittance, attendees shall receive a non-transferrable badge (e.g. an event badge or wristband), which they must wear at all times, especially to be readmitted to the Event location after leaving.

To guarantee all attendees with a safe and enjoyable event, the Organizer reserves the right to refuse entry to attendees if they appear to be unruly or abusive, or if they appear to be under the influence of intoxicants. Weapons or other dangerous items are not permitted on the Event grounds.

7. Right of the Organizer and Rules of the House

The Organizer shall reserve the right to expel individuals from the event at their discretion. Their instructions are final. The respective rules of the house of the Event locations are to be complied with at all times while on the premises. In the event of violations of the rules of the house, or unauthorized ambush/guerilla marketing measures, attendees may be excluded from the continued participation of the event and requested to leave the premises immediately. This shall not affect the Organizer's right to press further claims against the attendee.

8. Workshops and activities

Certain workshops and activities at the Event may be subject to limited admission upon signup or additional fees. By purchasing a ticket to the Event, there is no claim to attend these workshops and activities. To sign up for a workshop or activity, additional information like company size, company type etc. may be required.

9. Use of Event content

You may not, except with the express written permission of the Organizer, commercially distribute or exploit any content presented or distributed at the Event.

10. Marketing

You grant the Organizer the right to use any photography, video, or screen capture from the Event which may capture your image and any quotes on feedback forms for the future marketing purposes of the Organizer, within the boundaries set by our privacy policy. Such coverage shall not be disparaging or otherwise adverse to you or your business.

11. General Limitation of Liability for the Organizer

The Organizer shall not assume liability for damage caused by intentional or gross negligence, and damage resulting from injury to life, body and health. The same shall apply in the event of a violation of any warranties or maliciously concealed defects.

The Organizer shall not assume liability for material or property damage due to slightly negligent acts. This shall not apply to violations of obligations, whose fulfillment is essential for the due and proper implementation of the contract and whose compliance with attendees could reasonably rely on; in such instances, the liability of the Organizer for material or property damages due to slightly negligent acts shall be limited to the foreseeable damages to the contract.

The possibility of liability in accordance with the Product Liability Act shall remain unaffected.

The above limitation of liability shall also apply to the personal liability of the performing and vicarious agents of the Organizer as well as its organs.

12. Data Privacy Policy

The Organizer processes and uses personal attendee data solely for the purpose of executing ticket orders and events. All additional information regarding data privacy can be found in our Privacy Policy.

Only if and insofar as attendees have consented, may the data provided by attendees be used by the Organizer for promotional purposes or transmitted to third parties (e.g. exhibitors). Attendees may revoke their consent at any time (e.g. via an email to: info@productmanagementfestival.com).

13. Other Regulations

The sole venue for all disputes directly or indirectly resulting from this contractual agreement shall be Zurich, Switzerland.