General Terms and Conditicions (GTC)

Of the Zurich Fun Gamers association

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1. Scope of Application

These General Terms and Conditions (GTC) apply to all events organized by the association Zurich Fun Gamers (hereinafter referred to as the “Organizer”) and processed via the Eventfrog platform (hereinafter referred to as the “Ticketing Platform”).
By purchasing a ticket or a subscription, the participant acknowledges and agrees to these GTC.

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2. Ticket Sales and Payment Processing

2.1 Tickets are sold exclusively via the Eventfrog ticketing platform.

2.2 The payment and cancellation conditions of Eventfrog apply. Further information can be found at www.eventfrog.ch.

2.3 Tickets are personalized and non-transferable. Resale at higher prices is prohibited.

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3. Participation in Events

3.1 Participation in our events is at the participant’s own risk.

3.2 Participation is open to persons aged 16 and over. Deviating age regulations will be communicated in the respective event description. Participants under the age of 18 act with the consent of a legal guardian.

3.3 Participants are obliged to behave respectfully, fairly, and responsibly toward other participants and the organizing team.

3.4 In the event of serious violations (e.g. repeated disruptive behavior, discrimination, harassment, willful damage to property, or comparable actions), the Organizer reserves the right to expel participants from events and to exclude them temporarily or permanently.
The Organizer exercises domiciliary rights during events. In such cases, there is no entitlement to a refund.

3.5 In the event of repeated failure to attend registered events without timely cancellation, the Organizer reserves the right to restrict registration options or suspend subscription benefits. Refunds are excluded.

3.6 Use of Smart Glasses and Wearables To ensure the comfort and privacy of all guests, the use of smart glasses (or similar wearable technology with recording capabilities) must be transparent. Wearers are required to inform their fellow players and the specific group they are interacting with if the device is recording or taking photos. If any participant or the Organizer requests it, the recording function must be disabled immediately.

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4. Changes, Cancellations, and Refunds

4.1 The Organizer reserves the right to cancel, postpone, or modify events in the event of insufficient participant numbers, illness, force majeure, or other unforeseen circumstances.

4.2 In the event of cancellation, ticket costs will be refunded via Eventfrog in accordance with their terms and conditions, provided a corresponding claim exists.

4.3 Changes to the program, schedule, or venue are reserved. In such cases, there is no entitlement to a refund provided that the event is held in a comparable form.

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5. Liability

5.1 The Organizer is liable only for damages caused by gross negligence or intent. Liability for slight negligence is excluded to the extent permitted by law.

5.2 No liability is assumed for personal belongings of participants.

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6. Data Protection

6.1 Personal data transmitted in the course of ticket booking is processed in accordance with Eventfrog's data protection provisions.

6.2 The association Zurich Fun Gamers collects, stores, and uses personal data exclusively for the organization and execution of its events.

6.3 Data will not be passed on to third parties, except in legally required cases or with the explicit consent of the data subject.

6.4 The provisions of the Swiss Federal Act on Data Protection (FADP) apply, as well as – where applicable – the EU General Data Protection Regulation (GDPR).

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7. Image, Audio, and Video Recordings

7.1 Photo, audio, and video recordings may be made at events and used for association purposes (e.g. website, social media, flyers).

7.2 By participating, participants generally agree to such use. Anyone who does not wish to be recorded may inform the organizing team on site.

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8. Subscription (Annual Subscription / Legend Pass)

8.1 The association offers paid annual subscriptions (hereinafter referred to as “Subscription”, also called “Legend Pass”). These entitle the holder to participate in all qualifying association events without additional ticket costs for a period of 12 months starting on the 1st day of the month of purchase. Tickets already paid for the month of purchase will be refunded.

8.2 The subscription is personal and non-transferable.

8.3 Registration for individual events is required despite holding a subscription, as capacity may be limited. A subscription does not guarantee a place at fully booked events.

8.4 The subscription applies exclusively to events organized by Zurich Fun Gamers. Special events (e.g. events with external costs, tournaments with prizes, or cooperation events) may be excluded. Such exclusions will be communicated in the respective event description (e.g. on Eventfrog, Meetup, or other channels).

8.5 A refund of the subscription price is excluded unless the association is unable to provide its services for extended periods due to force majeure.

8.6 Unused subscription benefits expire without replacement upon expiration of the subscription term.

8.7 The subscription does not renew automatically and must be actively repurchased after expiration.

8.8 The Organizer reserves the right to adjust or discontinue the subscription model. Subscriptions already concluded remain valid until their regular expiration date.

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9. Sponsors and Partners

9.1 Zurich Fun Gamers cooperates with selected sponsors and partners to enable and further develop events.

9.2 As part of such cooperation, products, vouchers, promotional materials, or sponsor content may be presented or distributed at events. Participants agree to visible sponsorship measures within the scope of the events.

9.3 Sponsorship presentations are carried out transparently and to an appropriate extent, while safeguarding the association’s values (fairness, inclusion, joy of gaming).

9.4 No personal data of participants is passed on to sponsors unless the participant has given explicit consent.

9.5 The association assumes no liability for services, products, or content provided by sponsors. The respective sponsor's terms and conditions apply.

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10. Applicable Law and Jurisdiction

10.1 Swiss law applies exclusively.

10.2 The place of jurisdiction is Zurich.

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11. Severability Clause

11.1 Should individual provisions of these GTC be or become wholly or partially invalid, the validity of the remaining provisions shall remain unaffected.

11.2 The Organizer reserves the right to amend these GTC at any time. The version valid at the time of ticket or subscription purchase shall apply.

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