

## GENERAL TERMS AND CONDITIONS

By purchasing a ticket for Gridlock Quiz, you agree to the following terms:

### 1. Ticket purchase

Tickets must be purchased through the Eventfrog link. A valid ticket is required for entry.

### 2. Free drink

Each ticket includes one free drink, subject to the options made available by the venue on the event day. This excludes cocktails. All drinks from outside except water are prohibited.

### 3. Refunds and cancellations

Tickets are non-refundable unless the event is cancelled by the organiser. If the event is postponed, tickets will remain valid for the new date.

### 4. Arrival and entry

Guests are encouraged to arrive on time. Late entry may be allowed at the organiser's discretion, but missed parts of the quiz cannot be replayed.

### 5. Teams and participation

Participants may play solo or in teams, depending on the format announced at the venue. The organiser's decision on scoring, rules and prize allocation is final.

### 6. Fair play

Use of phones, search engines, or outside help during quiz rounds is not permitted unless stated otherwise by the host.

### 7. Prizes

Grand prizes are awarded according to the quiz rules announced on the day. Prizes cannot be exchanged for cash unless explicitly stated.

### 8. Venue rules

All guests must follow the rules and instructions of Robin's Coffee and the event organisers.

### 9. Photos and promotion

Photos or short videos may be taken during the event for promotional purposes. Guests who do not wish to appear in such material should inform the organiser before the quiz begins.

### 10. Liability

The organiser and venue are not responsible for personal belongings, loss, damage, or injury, except where required by law.

### 11. Changes to the event

The organiser reserves the right to make reasonable changes to the event format, timing, prizes, or rules if necessary.