

Elevate Symposium — Ticket Terms & Conditions

Event: Elevate Symposium **Date:** 26 September 2026 **Venue:** Kraftwerk, Zurich, Switzerland
Organiser: Joshua Bloom

By purchasing a ticket to the Elevate Symposium ("the Event"), you agree to the following terms and conditions ("Terms"). Please read them carefully before completing your purchase.

1. Ticket Purchase & Validity

1.1 All tickets are issued subject to these Terms and to availability.

1.2 A ticket constitutes a personal license to attend the Event and does not transfer any ownership or other rights to the ticket holder beyond entry to the venue for the stated date and time.

1.3 Tickets are valid only for the date, time, and venue specified at the time of purchase.

1.4 You must be able to provide proof of purchase (confirmation email, QR code, or order number) to gain entry. The organiser reserves the right to refuse entry if proof of purchase cannot be shown.

1.5 It is your responsibility to check that the details on your ticket (name, ticket type, date) are correct at the time of booking. The organiser is not responsible for tickets that are lost, stolen, or purchased incorrectly.

2. Pricing & Payment

2.1 All prices are listed in CHF and are inclusive of any applicable taxes unless stated otherwise.

2.2 Payment must be made in full at the time of booking. Tickets are not confirmed or reserved until payment has been received.

2.3 The organiser reserves the right to change ticket prices at any time before purchase. Once a purchase is completed, the price paid will not change.

3. Refunds & Cancellations by the Ticket Holder

3.1 Tickets are non-refundable except where required by Swiss consumer law or as set out below.

3.2 Ticket holders may transfer their ticket to another individual free of charge, provided the organiser is notified in writing (email) at before the Event, including the new attendee's full name and contact details.

3.3 No refunds will be given for failure to attend, late arrival, or voluntary withdrawal, except where a transfer has been arranged as above.

(Adjust 3.1–3.3 to reflect your actual refund policy — e.g. a sliding-scale refund window, or "no refunds, transfers only.")

4. Cancellation, Postponement, or Changes by the Organiser

4.1 The organiser reserves the right to alter the published programme, speakers, running order, or venue layout at any time, including after ticket purchase, without liability, where reasonably necessary.

4.2 If the Event is cancelled or postponed by the organiser, ticket holders will be offered either (a) a ticket valid for the rescheduled date, or (b) a full refund of the ticket price. The organiser's liability is limited to the ticket price paid and does not extend to any other costs incurred by the ticket holder (including but not limited to travel, accommodation, or lost earnings).

4.3 In the event of cancellation due to circumstances beyond the organiser's reasonable control (force majeure), including but not limited to acts of government, public health measures, extreme weather, venue unavailability, strikes, or other emergencies, the organiser will make reasonable efforts to reschedule or offer alternative arrangements, but is not obliged to provide a refund beyond what is reasonably possible.

5. Entry Conditions & Code of Conduct

5.1 The organiser and venue reserve the right to refuse admission or to remove any person from the Event, without refund, whose behaviour is deemed disruptive, threatening, abusive, or otherwise inappropriate, or who is found to be under the influence of alcohol or drugs to a degree that poses a risk to themselves or others.

5.2 Attendees are expected to treat other attendees, speakers, staff, and venue personnel with respect. Harassment, discrimination, or violent behaviour of any kind will not be tolerated and may result in removal from the venue and refusal of future entry.

5.3 The organiser reserves the right to set and enforce venue-specific rules (e.g. no smoking indoors, bag checks, ID checks) in line with Kraftwerk's own policies.

5.4 Age restrictions: 16+.

6. Health, Safety & Personal Responsibility

6.1 Attendees are responsible for their own health and safety while at the venue and must comply with any instructions given by venue staff, security, or event organisers, including emergency evacuation procedures.

6.2 If the Event includes any experiential, movement-based, breathwork, or similar participatory sessions, attendees participate at their own risk and should consult a medical professional beforehand if they have any relevant health concerns.

6.3 The organiser is not liable for any injury, loss, or damage sustained by attendees at the venue, except where such loss or damage is caused by the organiser's proven negligence, to the extent permitted by Swiss law.

7. Personal Belongings & Liability

7.1 The organiser and venue accept no responsibility for loss, theft, or damage to personal belongings brought to the Event.

7.2 To the fullest extent permitted by applicable law, the organiser's total liability to any ticket holder arising from the Event shall not exceed the price paid for the ticket.

8. Photography, Filming & Media

8.1 The Event may be photographed, filmed, or recorded by the organiser or its appointed media team for promotional, archival, or editorial purposes, including for Reality in Bloom and Elevate Symposium marketing materials.

8.2 By attending, ticket holders consent to the possibility of appearing in such photography or footage and agree that the organiser may use these images without further compensation, unless the ticket holder notifies the organiser in advance in writing that they do not wish to be photographed or filmed, in which case reasonable efforts will be made to accommodate this.

8.3 Personal recording (photo/video/audio) of speakers or sessions by attendees may be restricted at the organiser's discretion, particularly where speakers request it; any such restriction will be communicated on the day.

9. Data Protection

9.1 Personal data collected during the ticket purchase process (name, email, payment details) will be processed in accordance with the Swiss Federal Act on Data Protection (FADP) and, where applicable, the EU General Data Protection Regulation (GDPR).

9.2 Data will be used solely for the purposes of administering the Event (e.g. entry, communications, updates) and, where consent is given, for marketing communications about future Elevate Symposium events. It will not be sold to third parties.

9.3 You may request access to, correction of, or deletion of your personal data at any time by contacting info.joshuabloom@gmail.com

10. Intellectual Property

10.1 All content presented at the Event, including talks, slides, materials, and branding, remains the intellectual property of the respective speakers, contributors, or the organiser, and may not be reproduced, recorded, or distributed without prior written consent.

11. Governing Law

11.1 These Terms are governed by the laws of Switzerland. Any disputes arising from ticket purchase or attendance at the Event shall be subject to the exclusive jurisdiction of the courts of Zurich, Switzerland.

12. Contact

For any questions regarding these Terms, ticket purchases, or the Event, please contact:

Elevate Symposium Email: info.joshuabloom@gmail.com Website: elevatesymposium.com

Last updated: 08.07.2026. The organiser reserves the right to amend these Terms from time to time; the version in force at the time of purchase applies to that ticket.