

ACI International Conference, 2 – 5 December 2026, FHNW School of Business, Campus Brugg-Windisch, Switzerland

Terms and Conditions for Participation

1. Organizer

The ACI International Conference is organized by the FHNW School of Business, one of the ten schools of the University of Applied Sciences and Arts Northwestern Switzerland (FHNW).

2. Registration and Contract

Registration is completed by purchasing a ticket through Eventfrog. Upon successful registration, a binding contract is concluded between the participant and the FHNW School of Business. Eventfrog acts solely as the ticketing platform and payment service provider.

3. Participation Fee

The participation fee is payable upon registration and includes the services specified in the conference description.

4. Cancellation by Participants

Cancellation requests must be submitted in writing by email to the conference organizers.

The following refund policy applies:

- Cancellation up to **60 calendar days** before the first day of the conference: **100% refund** of the participation fee.
- Cancellation between **59 and 31 calendar days** before the first day of the conference: **50% refund** of the participation fee.
- Cancellation **30 calendar days or less** before the first day of the conference: **no refund**.

The date on which the organizer receives the cancellation request shall determine the applicable deadline.

Participants who are unable to attend may transfer their registration to a substitute participant at no additional charge. The organizer must be informed of the substitution before the conference.

5. Cancellation or Changes by the Organizer

FHNW School of Business reserves the right to cancel, postpone, or modify the conference if circumstances beyond its reasonable control make this necessary.

If the conference is cancelled, the participation fee will be refunded in full. FHNW School of Business shall not be liable for any additional costs incurred by participants, including travel, accommodation, visa, or other expenses.

6. Program Changes

FHNW School of Business reserves the right to make reasonable changes to the conference program, schedule, speakers, or venue if necessary. Such changes do not entitle participants to a refund.

7. Liability

FHNW School of Business shall be liable only to the extent required under applicable Swiss law. To the fullest extent permitted by law, liability for indirect or consequential damages is excluded.

8. Data Protection

Personal data will be processed exclusively for the organization and administration of the conference and in accordance with the applicable data protection legislation and the FHNW Privacy Policy.

9. Governing Law

These Terms and Conditions shall be governed by Swiss law. The place of jurisdiction shall be the competent courts at the registered seat of FHNW, unless mandatory statutory provisions provide otherwise.

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